# HIKVISION

HikCentral Professional V2.2.0

Release Notes

#### **Legal Information**

#### © 2021 Hangzhou Hikvision Digital Technology Co., Ltd. All rights reserved.

This Document (hereinafter referred to be "the Document") is the property of Hangzhou Hikvision Digital Technology Co., Ltd. or its affiliates (hereinafter referred to as "Hikvision"), and it cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of Hikvision. Unless otherwise expressly stated herein, Hikvision does not make any warranties, guarantees or representations, express or implied, regarding to the Document, any information contained herein.

#### **About this Document**

Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Document is subject to change, without notice, due to updates or other reasons.

Please use this Document with the guidance and assistance of professionals trained in supporting the Product.

#### **LEGAL DISCLAIMER**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE DOCUMENT IS PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". HIKVISION MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. IN NO EVENT WILL HIKVISION BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, IN CONNECTION WITH THE USE OF THE DOCUMENT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS

## **Table of Content**

ntroduction	1
Main Updated Features	2
General	2
License Management	3
Resource Management	3
Person Management	7
Role and User	9
System Security	10
Video Management	11
Evidence Management	17
Event and Alarm	20
Alarm Detection	26
Access Control	27
Video Intercom	29
Emergency Mustering	32
Time & Attendance	33
Visitor Management	38
Vehicle and Parking Management	46
Mobile Monitoring	51
Digital Signage	51
Broadcast Management	53
Maintenance	54
System Configuration	56
OpenAPI	60

# Introduction

HikCentral Professional is a software platform provided by Hikvision for integrating and managing security systems. It is designed to meet a variety of security challenges on a single platform. With HikCentral Professional, you can manage multiple individual systems with ease, such as video security, access control, security alarms, and more, as well as explore cross-system functionalities. Daily operations become more efficient while protection of people and property improve all around. Users of all kinds are making smarter decisions.

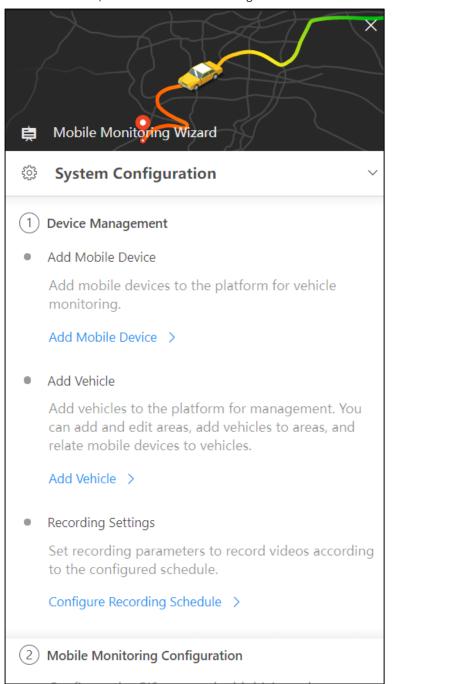
# **Main Updated Features**

#### General

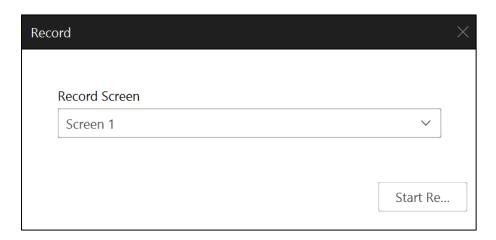
1 . On the Web Client, added module tabs at the top for quick switch.



2. On the Web Client, added a mobile monitoring wizard.

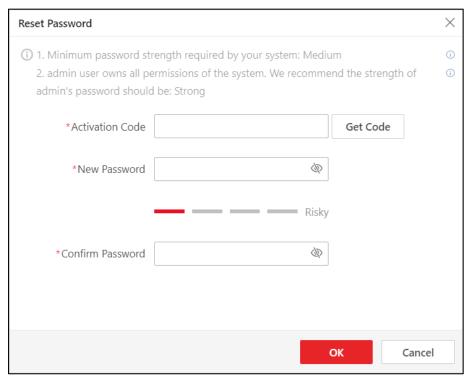


3. On the Control Client, added the function of screen recording.



### **License Management**

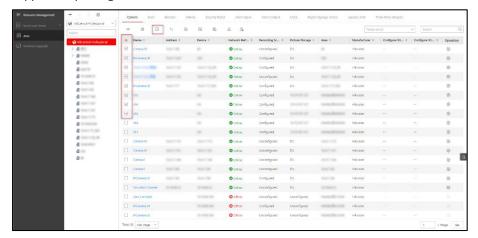
1 . Supports getting the activation code via the email of admin user.



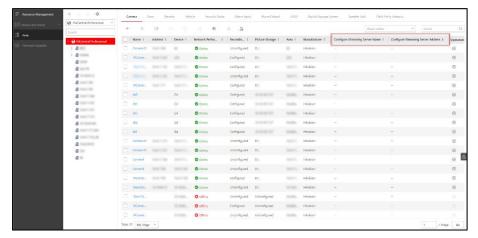
## **Resource Management**

- 1. Supports adding network cameras and access control devices via IPv6 address. (Supports adding only the two devices via IPv6 address and only via Hikvision Private Protocol.)
- 2. Supports adding streaming servers and cloud storage servers via IPv6 address. (Other servers including security audit servers, DeepinMind servers, CVRs, SACs, and pStors are not supported due to limitations of the servers.)
- 3. Supports accessing the platform, OpenAPIs, remote sites, control client, web client, and mobile client via IPv6 address. (Searching devices added via IPv6 address is not supported by SADP. Devices accessing the platform via Open Video Network Interface protocol cannot be added via IPv6 address.)

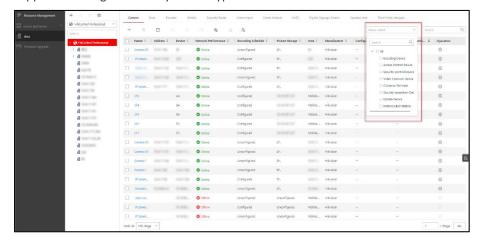
- 4. Supports live view and playback of devices added via IPv6 and Hikvision Private Protocol.
- 5. Supports exporting the camera list which contains the site name.



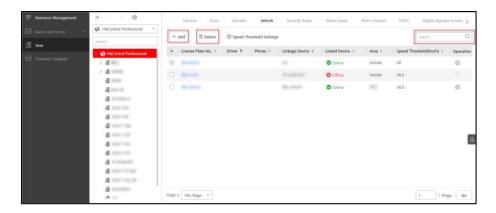
6. Supports displaying information about the streaming server on the camera list.

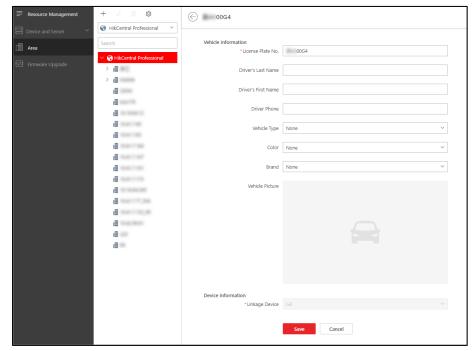


7. Supports filtering cameras by device type.

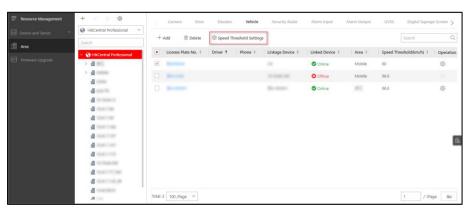


8. Supports adding, deleting, searching vehicles, and editing vehicle information.

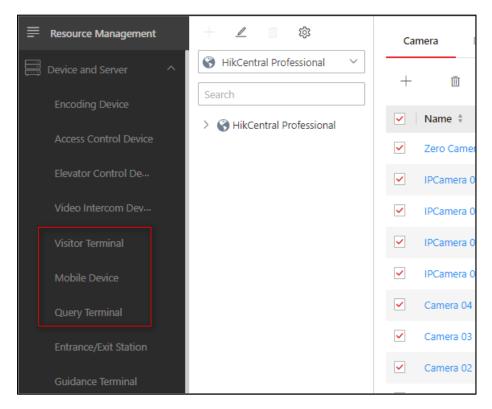




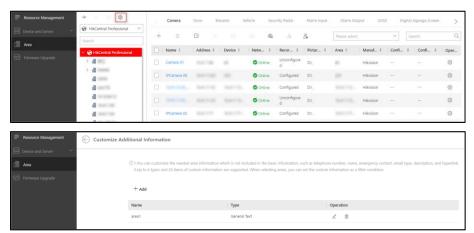
9. Supports configuring the vehicle speed threshold.



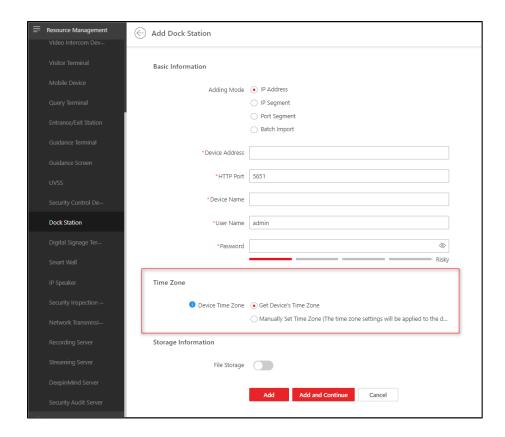
10. Supports adding mobile devices, body cameras, query terminals, and entrance/exit stations.



11. Supports customizing additional area information.

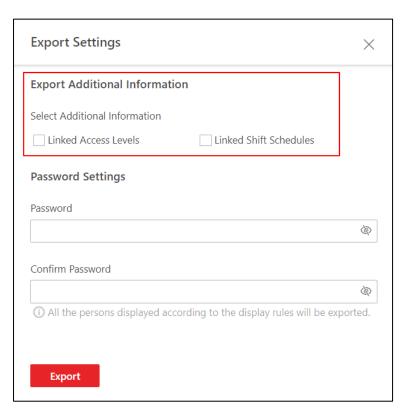


12. Supports getting and manually setting the time zone of the dock station.

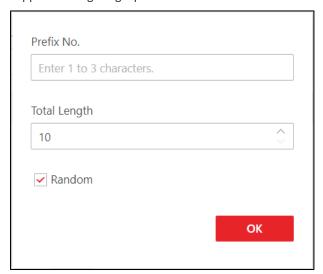


## **Person Management**

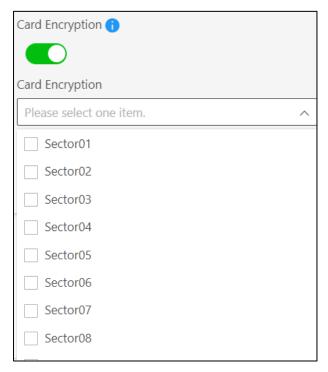
1 . Supports exporting the person additional information, including linked access levels and linked shift schedules.



- ${\bf 2}$  . Supports importing person information even if the optional fields are not configured.
- 3 . Supports configuring a person ID rule.



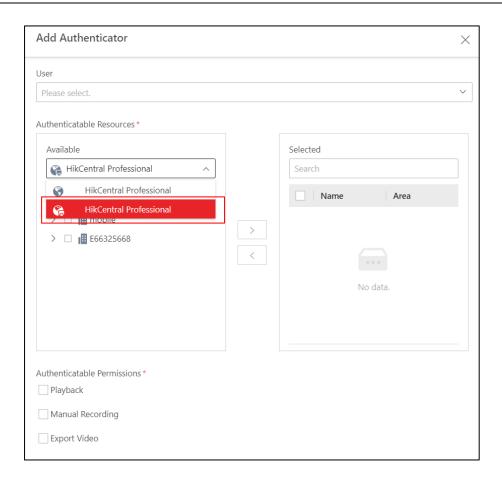
4 . Supports encrypting sections when issuing card via card enrollment stations and enrollment stations.



 ${\bf 5}\,$  . Supports deleting the sensitive private information by person.

#### **Role and User**

- 1. Supports synchronizing the domain user information by schedule and the user status will be displayed if the domain user is deleted from the AD domain.
- 2. Supports setting double-authentications for resources on the remote site.



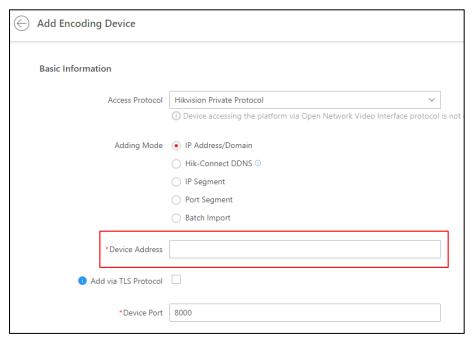
## **System Security**

Supports setting minutes after which the web login will expire if there is no actions during the configured minutes (range from 3 to 720 minutes).

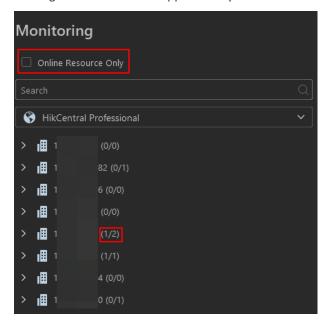


## **Video Management**

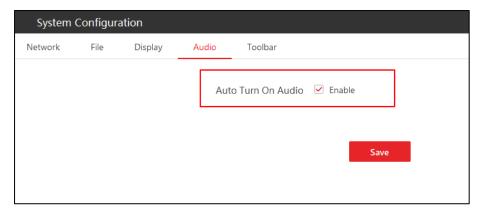
1. On the Web Client, supports adding devices via IPv6 address.



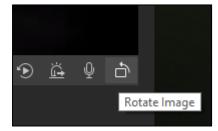
- 2. Supports adding body cameras. Supports live view and playback via body cameras. Supports locating or canceling locating body cameras on a map.
- 3. Supports displaying the number of online/total resources on the resource tree. Supports only viewing online resources. Supports fuzzy search.



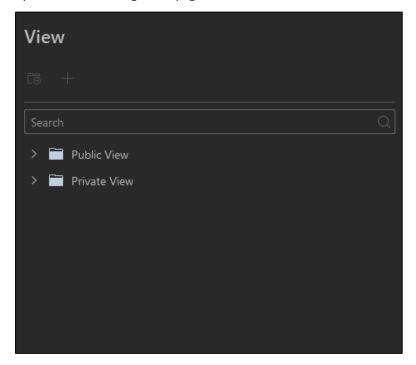
4. Supports configuring whether to enable Auto Turn On Video.



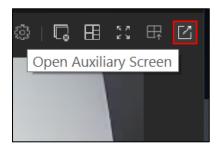
5. Supports rotating images during live view and playback.



6. Optimized view management page.

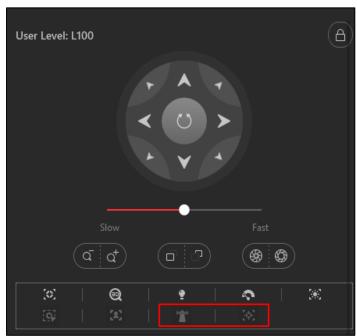


7. Supports opening an auxiliary screen during live view or playback.



8. Supports enabling Automatic Network Replenishment for NVRs.

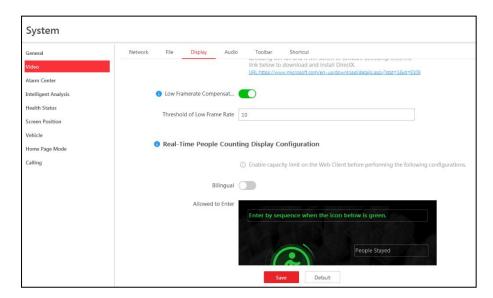
9. Supports PTZ auto-track and park action.



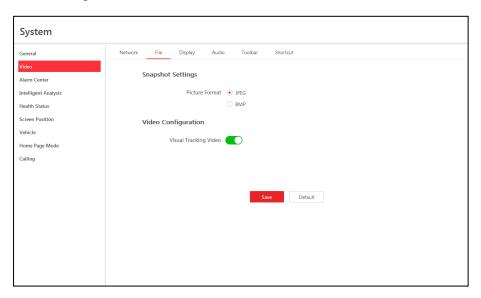
- 10. Added logs about the records of live view and playback on Web Client.
- 11. Supports viewing real-time streaming gateway status on the Health Monitoring page.



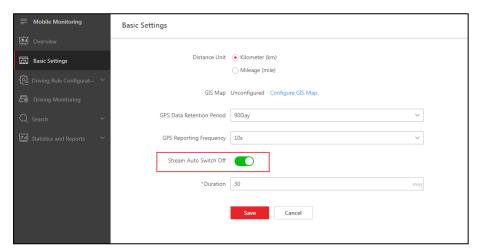
12. Supports enabling Low Framerate Compensation for visual tracking.



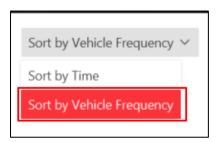
13. Supports enabling Visual Tracking Video to automatically start to record videos after starting visual tracking.



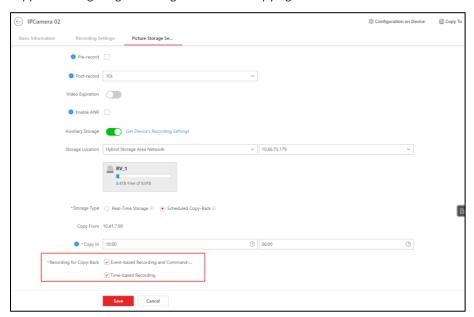
14. Supports enabling/disabling Stream Auto Switch Off.



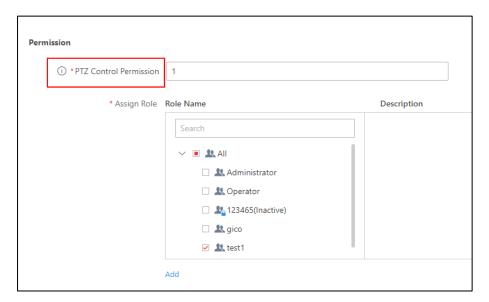
- 15. Supports naming exported videos as area name plus camera name. For example, if you download a video recorded by Camera 01 in the area 10.10.10.1, the video will be named as Camera 01\_10.10.10.1.
- 16. Supports sorting vehicle search results by vehicle frequency.



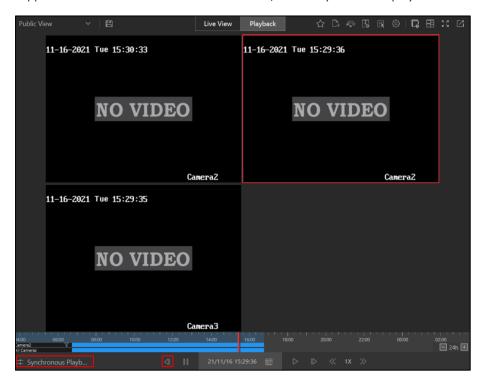
- 17. For single-channel playback, supports zooming in images during normal/reverse single-frame playback.
- 18. Supports configuring recording methods for copying back to CVRs.



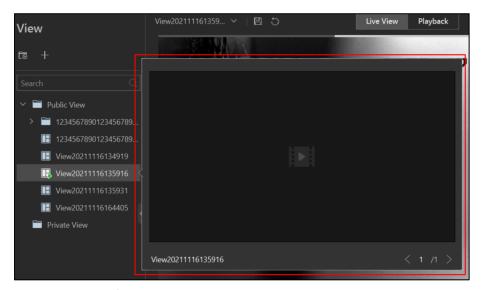
19. Supports setting PTZ permission levels for multiple users.



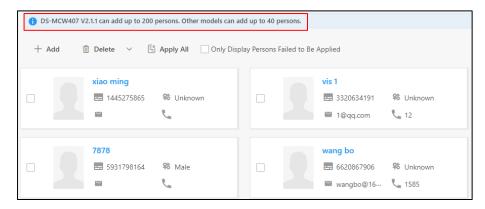
20. Supports a maximum of 16 channels for normal/reverse synchronous playback.



21. Supports editing views and previewing views in thumbnail.



22. Now a maximum of 200 persons can be added to a dock station compared with 20 persons before.

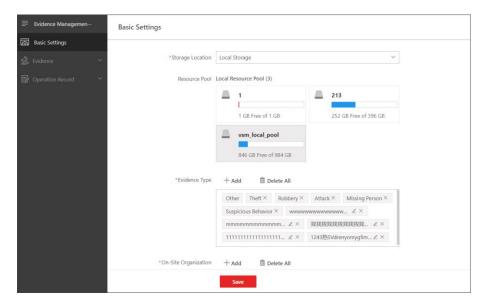


23. Supports applying faces to dock stations. Supports reapplying faces when applying failed in Applying Center.



## **Evidence Management**

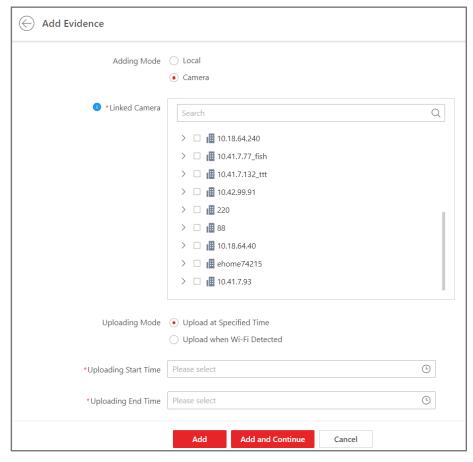
1. Added the Evidence Management module.



2. Supports setting the SYS as the evidence management server.



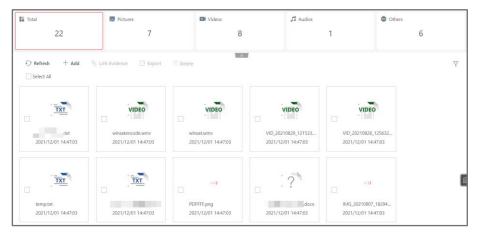
- 3. Supports adding evidence via the Mobile Client, Web Client, and Control Client.
- 4. Supports uploading the unlinked evidence file(s) from related cameras.



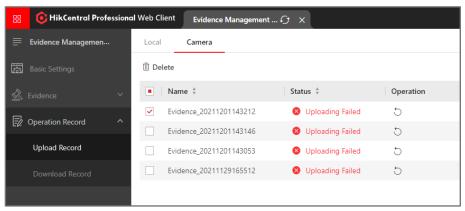
- 5. Supports multiple evidence files: pictures, videos, audios, and others (files in the format of Excel, CSV, PDF, etc.).
- 6. Supports adding evidence and linking it with the uploaded file.



- 7. Supports saving pictures, videos, audios, and other files as the evidence.
- 8. Supports the overview of unlinked evidence files, and searching, deleting, or exporting the unlinked evidence file(s).

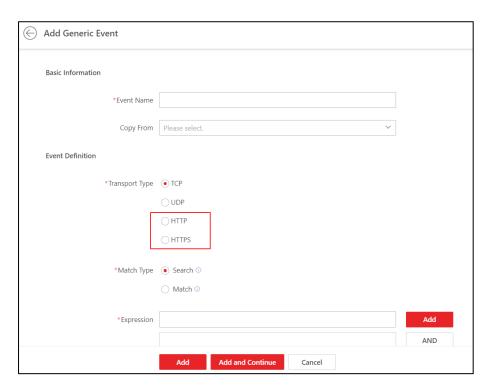


- 9. Support managing the uploading progress of the unlinked evidence file.
- 10. Support managing evidence operation records.

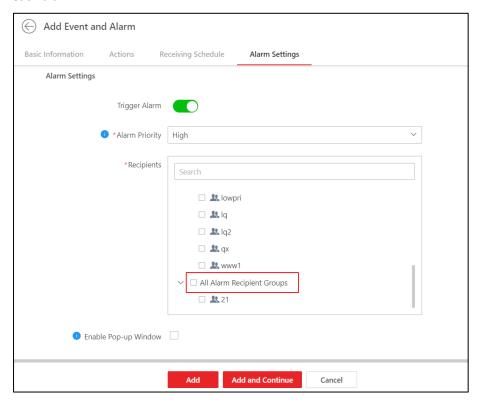


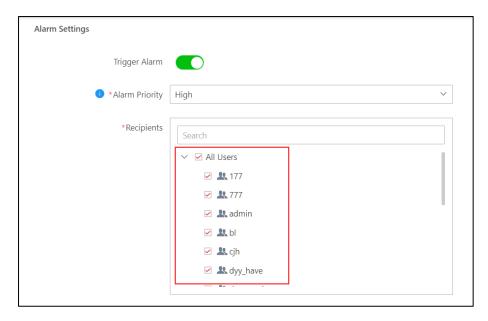
#### **Event and Alarm**

1. Added two transport types of generic events: HTTP and HTTPS.

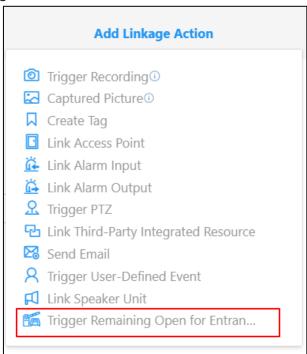


2. The Add Event and Alarm page supports selecting alarm recipients or alarm recipient group for each alarm.

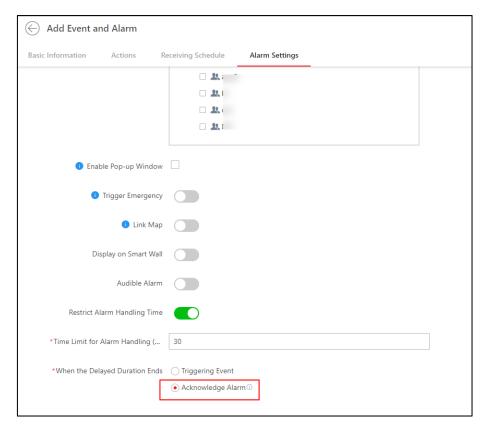




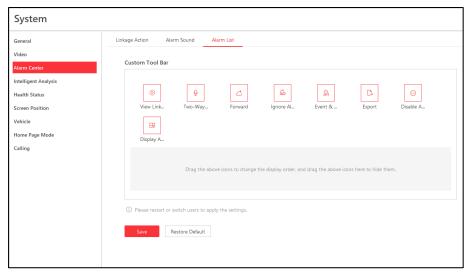
- 3. When an NVR turns online, the events triggered during the offline time will be uploaded to the platform automatically.
- 4. Supports setting Trigger Remaining Open for Entrance and Exit as the linkage action. When the event or alarm is triggered, the selected entrance(s) and exit(s) will turn to the status of remaining open so that the vehicles can enter or exit the parking lot without authentication or the allowance of guards.



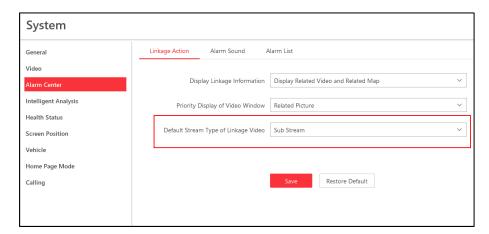
5. Supports acknowledging alarms by the platform automatically. When the delayed duration ends, the alarm will be acknowledged automatically.



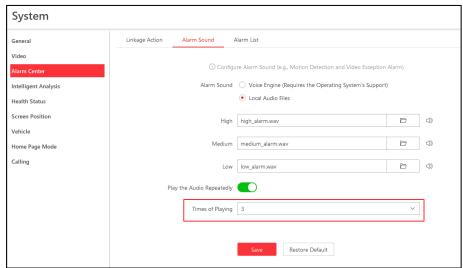
6. The Control Client supports customizing icons displayed in the Operation column of the Alarm Center.



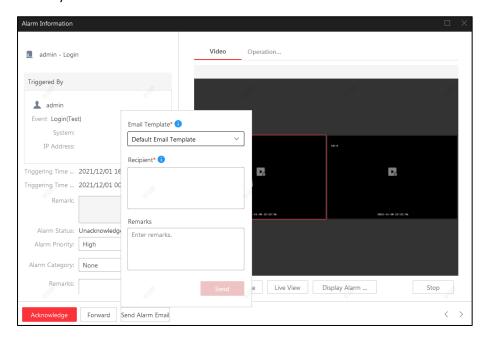
7. The Control Client supports selecting the default stream type of linkage video.

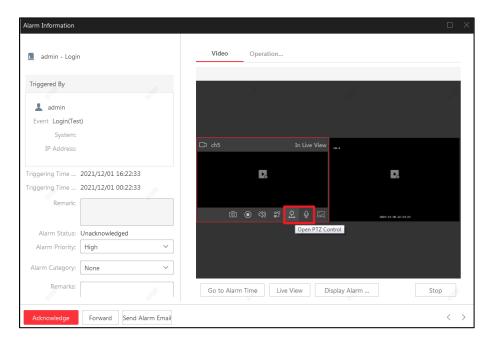


8. The Control Client supports setting the playing times of alarm sound.

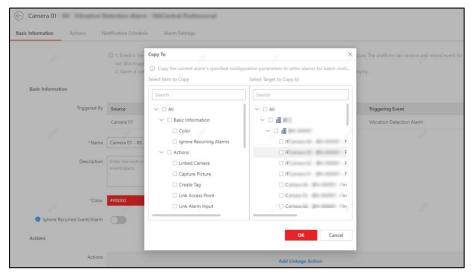


9. The alarm pop-up window supports sending the alarm details to specified users and starting two-way audio and PTZ control.

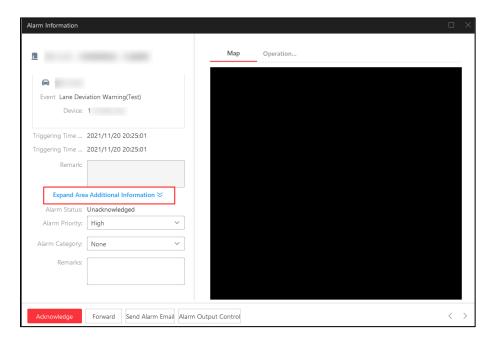




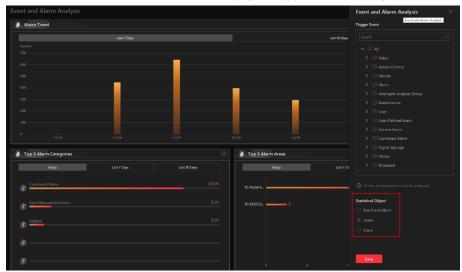
- 10. Supports backing up event and alarm reports to the SFTP server and SYS server regularly.
- 11. When copying the settings of events and alarms, supports copying the settings to specified areas.



- 12. In the exported alarm file, added the time of acknowledgment.
- 13. The platform supports receiving ship detection alarm and distance measurement alarm (from devices added by ISUP).
- 14. The alarm pop-up window supports viewing details of the area.

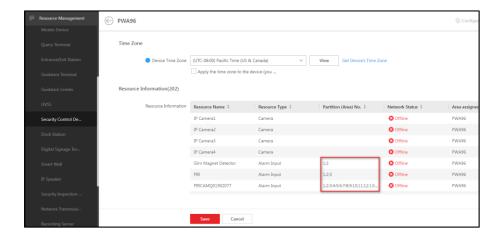


15. The Event and Alarm Overview page supports selecting the statistical target.



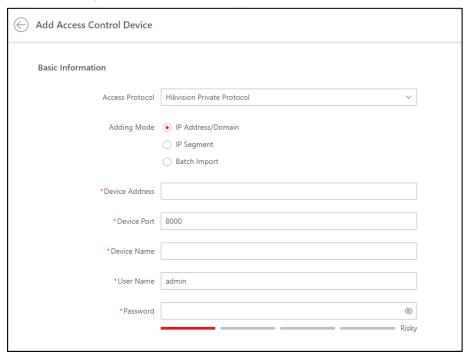
## **Alarm Detection**

Some new-version wireless security control panels support linking a zone with multiple partitions (areas).

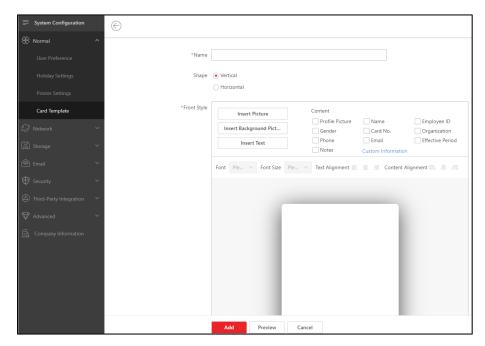


#### **Access Control**

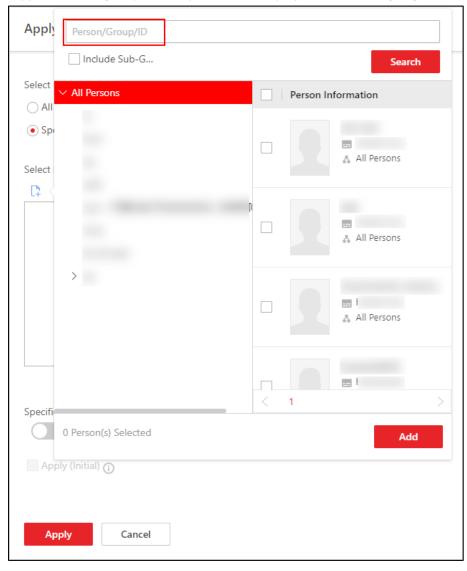
1. Supports adding access control devices by domain name.



- 2. The card template supports the following functions:
  - Text alignment and content alignment.
  - Adjusting the layer of content and text on the card.
  - Customizing the size of the text on the card and horizontal alignment.
  - Customizing the size of pictures added to the card.

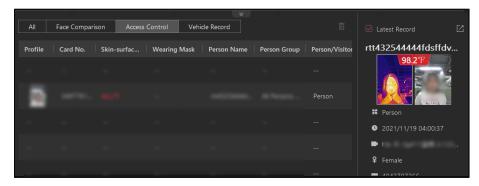


3. Support searching for persons by name and employee ID when assigning access levels.



- 4. Support configuring anti-passback for barrier gates.
- 5. Real-Time Event Monitoring supports a lasting display of the information about the current recognized person, including profile photo, face picture, and person introduction. Support transforming the window to a thumbnail window.



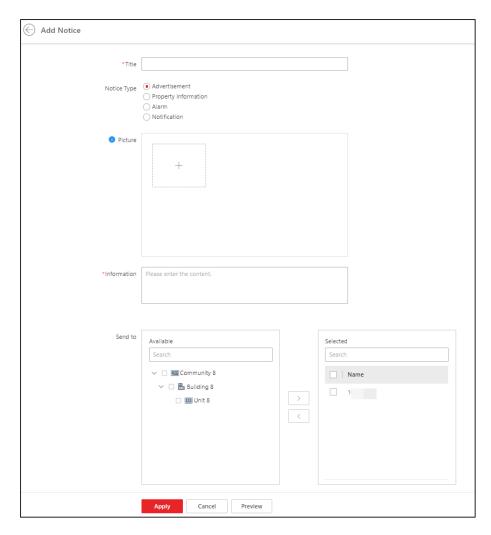


#### **Video Intercom**

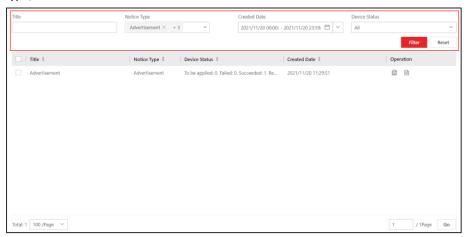
- 1. Supports two-way audio and live view during the video intercom.
- 2. Supports calling indoor stations and answering calls from devices via the web client.



3. Supports batch applying notices to indoor stations. Notices can include pictures and texts that can be displayed in multiple languages, for example, Russian.



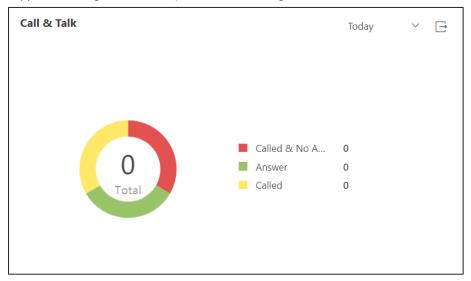
4. Supports searching history notices by setting conditions including the theme, content, resident, type, and time.



5. Supports exporting history notices.



- 6. Supports saving logs of calls between the platform and indoor stations / door stations.
- 7. Supports viewing call statistics (the number and logs of calls answered or not answered) quickly.



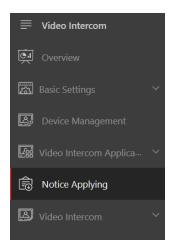
8. Supports searching logs of calls by setting conditions including device, call duration (start time and end time), and call status.



9. Supports viewing details of any call log and calling the indoor station again.



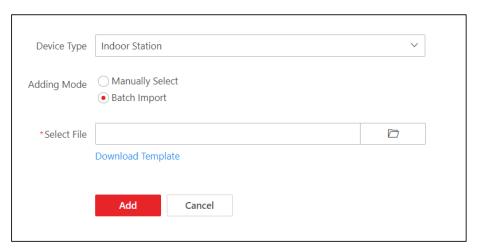
10. Supports independent video intercom module and independent entry to the module.



11. Supports the dashboard that includes device maintenance, daily statistics of applied notices, and statistics of calls of the current day.

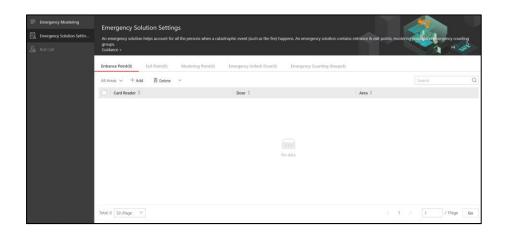


12. Supports batch configuring parameters for video intercom devices.



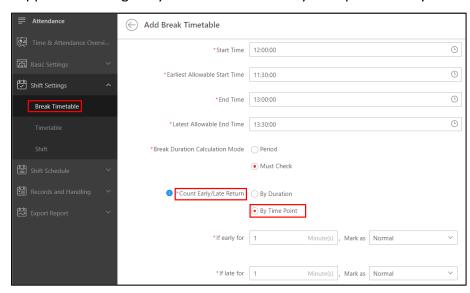
## **Emergency Mustering**

On the Web Client and Control Client, added the Emergency Mustering as a new module.

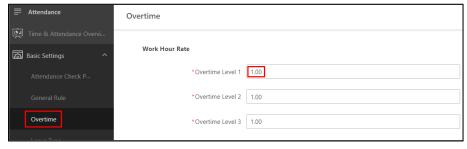


#### Time & Attendance

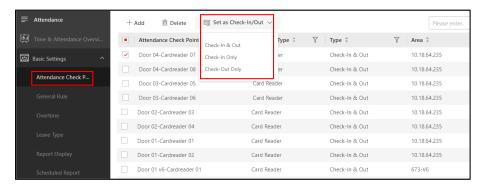
1. Supports counting early or late return time by time point and by duration.



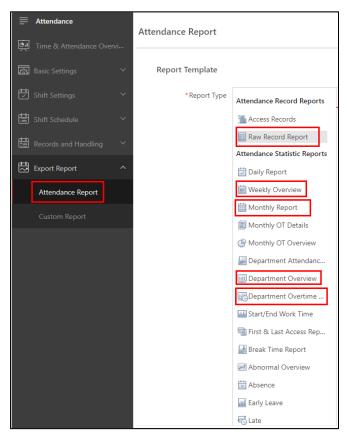
2. Supports two digits after the decimal point when setting the work hour rate, that is, calculate attendance by second.



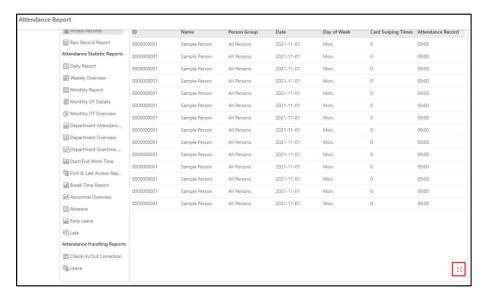
3. Supports setting the attendance checkpoint type to Check-In & Out, Check-In Only, or Check-Out Only.



4. Added the raw record report, weekly report, monthly report, department overview, and department overtime overview.



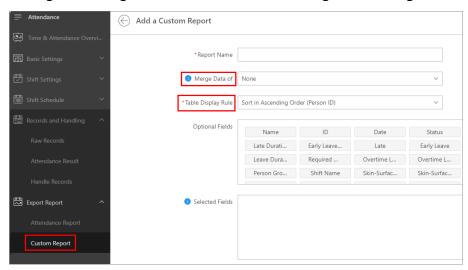
5. Supports previewing all types of reports.



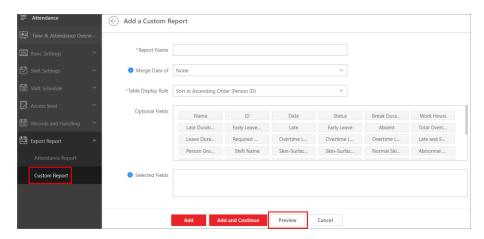
6. Supports selecting all the available fields when customizing a report.



7. Supports merging the data of the same person, department, or date. Support setting the sorting rule for records such as sorting in ascending order of person ID.



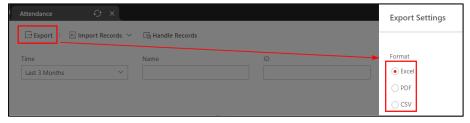
8. Supports previewing a customized report.



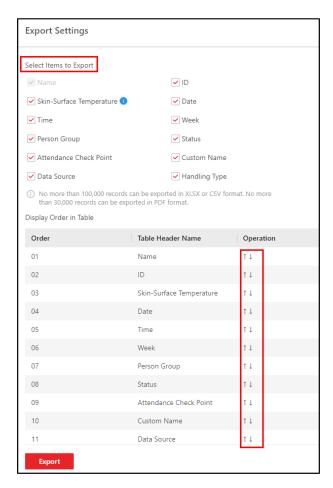
9. Supports searching and listing all raw records.



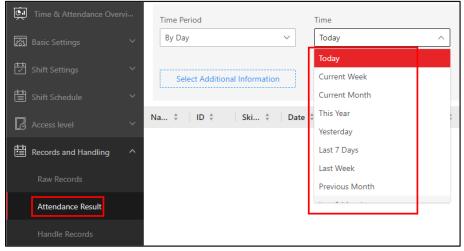
10. Supports exporting raw records in PDF, Excel, or CSV format.



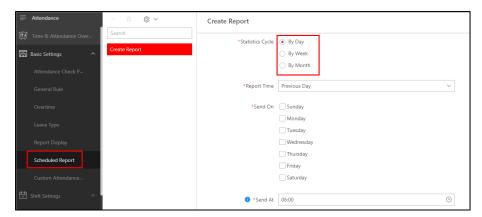
11. Support customizing the data items, item order, and record sorting order when exporting records.



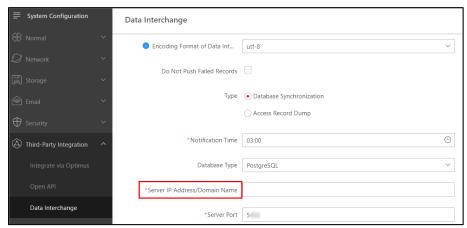
12. Supports searching attendance records by time, including today, current week, current month, this year, yesterday, last 7 days, last week, previous month, last 3 months, last 6 months, last year, or custom.



13. Supports setting the statistics cycle as by day (select one or multiple days from Monday to Sunday), by week (select one day from Monday to Sunday), or by month (select any day from the first day of the month to the last day of the month).



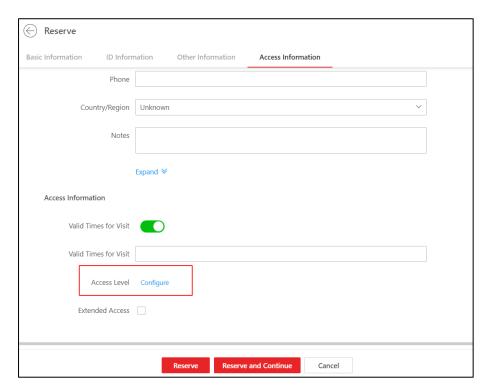
14. Supports entering the server IP address or domain name in third-party database synchronization.



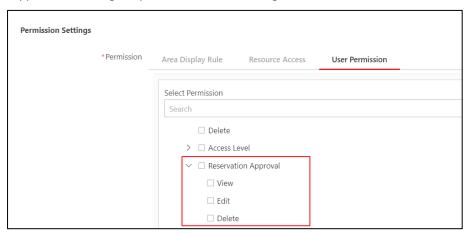
15. Supports pushing multi-character data to the third-party database.

### **Visitor Management**

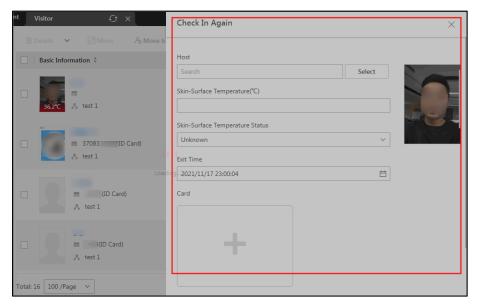
1. Supports configuring access levels for a visitor when making a reservation for the visitor.



2. Supports controlling the permissions for reviewing reservations.



3. Supports quickly checking in any history visitor, no matter the visitor has been deleted or not.

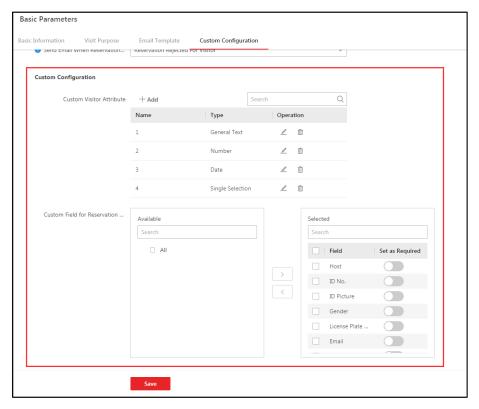


4. Supports quickly checking out a visitor through the visitor's ID number, phone number, name, or card number, or by scanning the QR Code on the visitor pass.

To make scanning QR codes available, you need to add scanning devices to the platform.

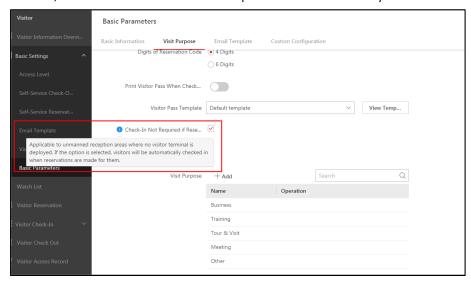


5. Supports customizing the information fields on the visitor reservation page or visitor check-in page.

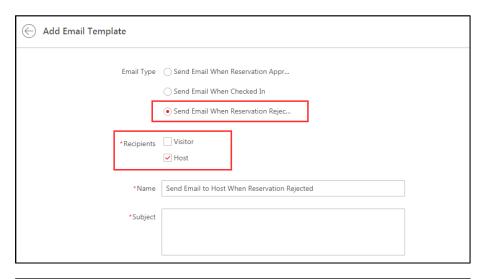


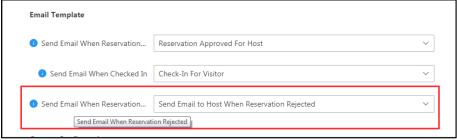
6. Supports enabling/disabling the platform to automatically check in visitors when reservations are made for the visitors.

When the feature is enabled, visitors needn't check in at the reception area. They can access the specified access points directly through the QR codes on their visitor passes. When the feature is disabled, visitors should check in at the reception area first before they can access the access points.

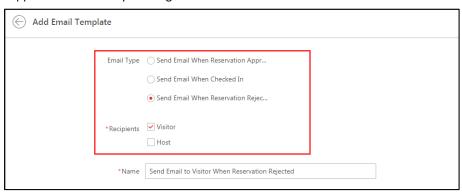


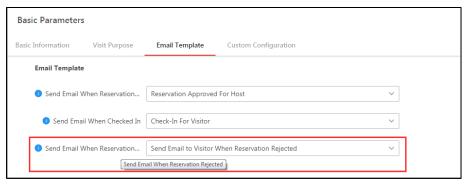
7. Supports automatically sending an email to the host when a reservation is rejected.



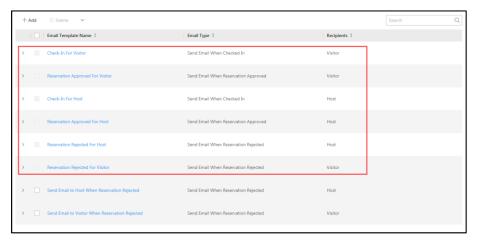


8. Supports automatically sending an email to a visitor when the reservation for the visitor is rejected.

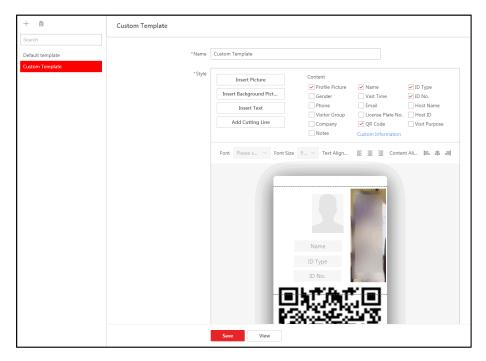




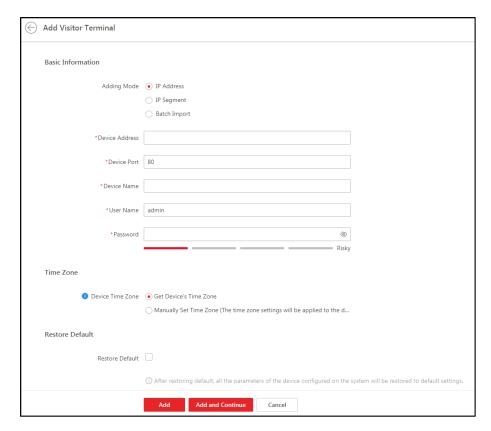
9. Provides default email templates.



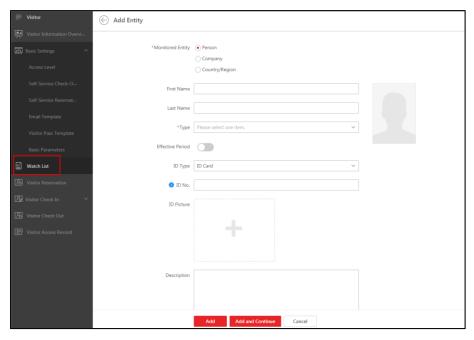
- 10. Supports 58 mm thermo-sensitive printers.
- 11. Supports adding custom visitor pass templates in a visualized way and previewing the template.



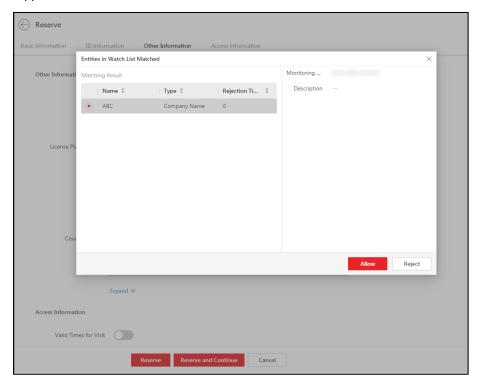
- 12. Supports configuring the visitor information fields, background picture, custom pictures, custom texts, font, and font size of the visitor pass template.
- 13. Supports automatically printing a visitor pass when a visitor is checked in; supports manually printing a visitor pass anytime.
- 14. Supports visitor terminal models including DS-K5032 (Self-Service), DS-K5032-D (Staff-Service), DS-K5032-3XFD (Staff-Service & Temperature Screening).
- 15. Supports basic management of visitor terminals, including adding and deleting visitor terminals, changing passwords, setting time zone, restoring to default parameters, updating firmware, and searching visitor terminals on the same LAN through SADP.



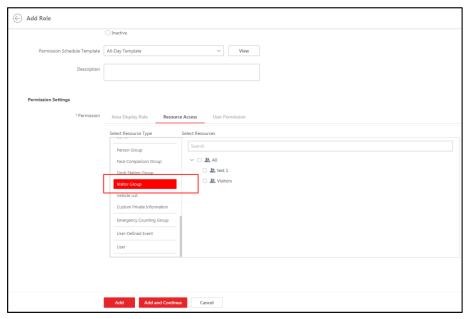
- 16. Supports applying access levels to visitor terminals added to the platform.
- 17. Supports applying the host information to visitor terminals added to the platform.
- 18. Supports applying reservation codes to the visitor terminals added to the platform.
- 19. Supports two-way synchronization of the registered visitor information (from the platform to the visitor terminals or vice versa).
- 20. Supports configuring the watch list to monitor special visitors by name, company, and ID number. The involved procedures include reservation, reservation review, and check-in.



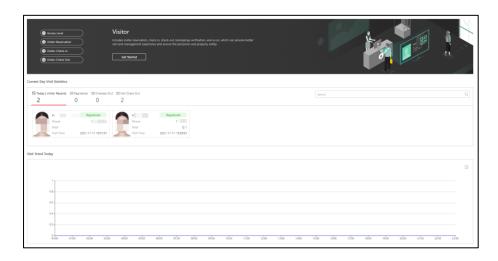
21. Supports automatically opening a notification window when a visitor registered in the reservation or check-in process has attributes that match entities in the watch list; supports making a reservation for, checking in, or rejecting the visitor. Moreover, the statistics of rejection times is supported.



22. Supports assigning the permission for accessing a specific visitor group to specific users.

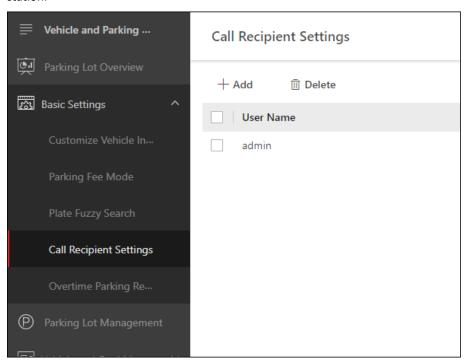


23. Supports viewing the overview of the data related to visitors on a dashboard, including the number of visitors on the current day, checked-in visitors, checked-out visitors, and visitors who have checked in but have not checked out.

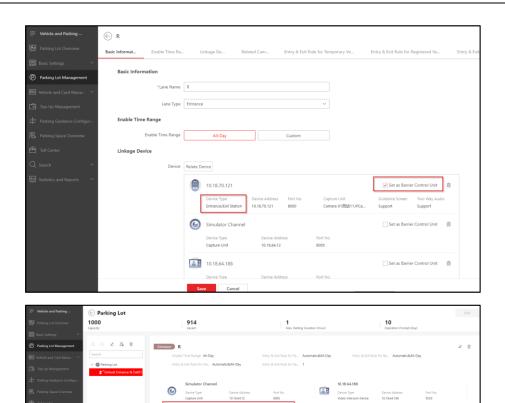


#### **Vehicle and Parking Management**

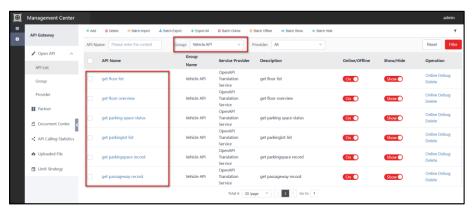
- 1. The Self-Service Vehicle Finding Client (Android) can help to find vehicles in the parking lot easily.
- 2. Support two-way audio between the entrance & exit and the call center via the entrance/exit station.



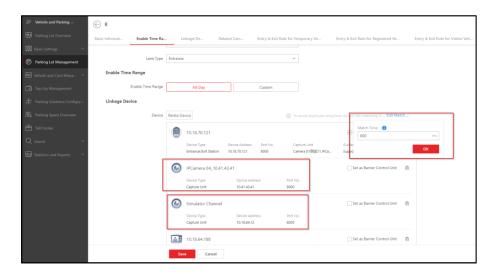
3. Support linking an entrance/exit station with a lane for controlling the barrier. After a temporary vehicle or a vehicle with no license plate gets a ticket or card from an entrance/exit station, the station will control the barrier gate to open and let the vehicle enter.



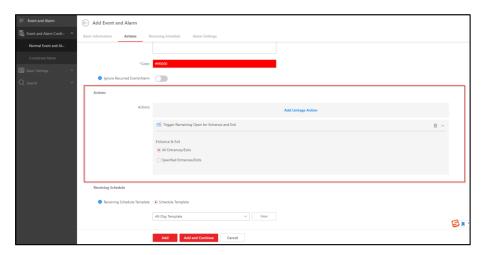
4. Provide OpenAPI capabilities for searching passing vehicles in the entrances & exits of a parking lot, the parking duration and parking records of a specific vehicle, and the occupancy rate of different floors and different parking space types.



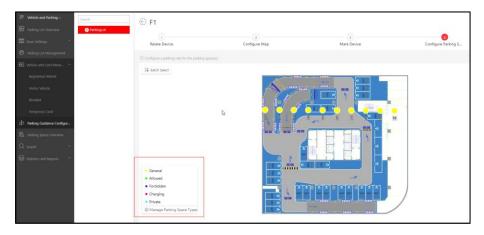
5. Support linking two capture units with a lane.

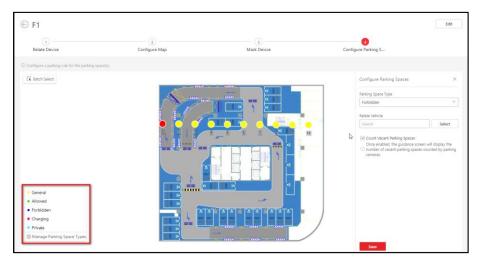


6. Support configuring alarm linkage. When the alarm is triggered, the selected or all the entrances & exits will remain open.



7. Support configuring the types and colors of parking spaces.





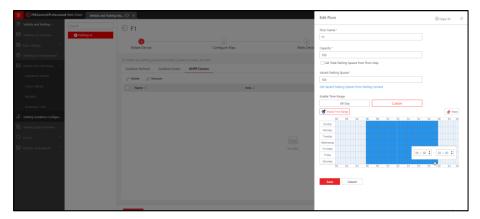
8. Support mounting ANPR cameras on the top floor to count the number of entering and exiting vehicles. The number of vacant parking spaces will be displayed on the guidance terminal.



9. Support counting parking spaces on different floors by the ANPR camera. With ANPR cameras, the number of entering and exiting vehicles of a floor can be counted, and the number of real-time parking spaces of a floor can be displayed.



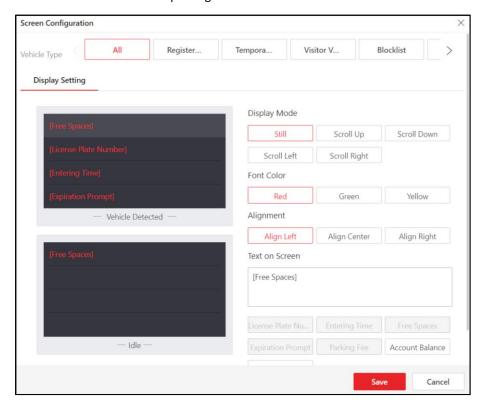
10. Support enabling or disabling parking space statistics for specific floors according to the time template. During the disabling time, the vacant parking spaces of specific floors will not be included in the vacant parking space statistics or displayed on the entrance guidance screen.



11. Support relating vehicle list(s) to the parking space when configuring parking space types.



12. Support displaying the vacant parking spaces of different vehicle lists on the guidance screens in the entrance & exit lane of a parking lot.



## **Mobile Monitoring**

On the Web Client and Control Client, added the Mobile Monitoring as a new module

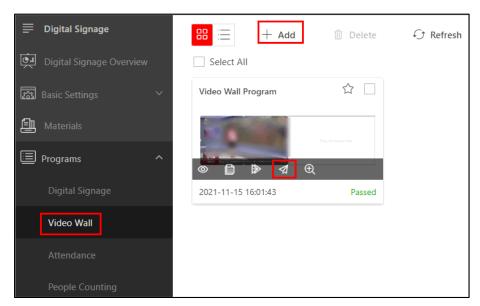


## **Digital Signage**

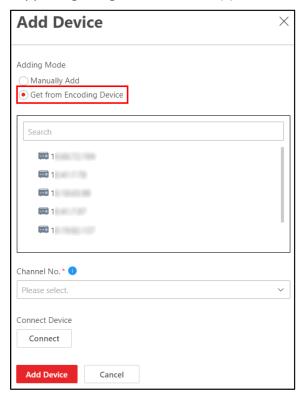
1. Added the function of previewing programs, including the digital signage program, video wall program, people counting program, and attendance program.



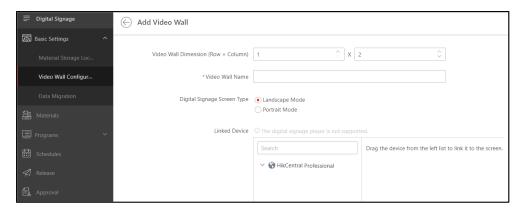
2. Added the video wall program. Supports creating, editing and releasing the video wall program.



3. Supports getting external device(s) from the encoding device.



4. Supports configuring the video wall.

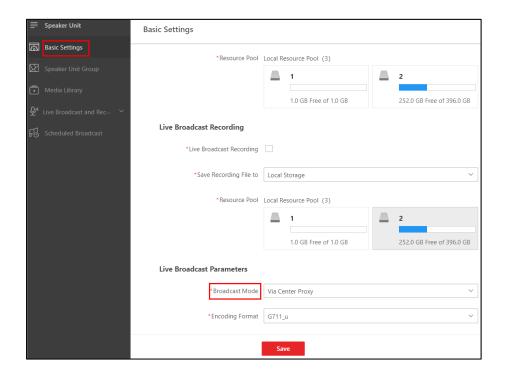


5. Supports pausing, playing faster, and playing faster reversely during previewing programs.



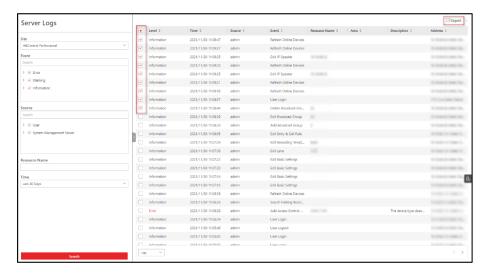
# **Broadcast Management**

Supports configuring the broadcast mode as via Center Proxy.



#### **Maintenance**

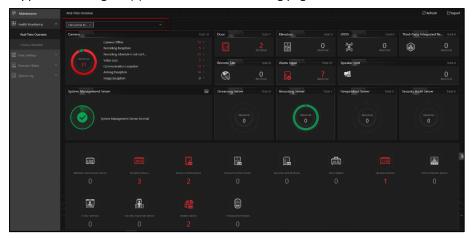
1. Supports selecting server log(s) and exporting the selected log(s).



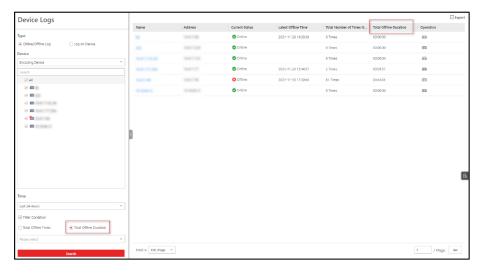
- 2. Supports backing up during dual-server deployment, configuring a schedule to back up regularly, and restoring the data from backup.
- 3. Supports updating history maintenance data by day.



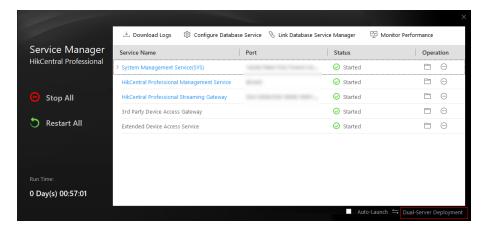
4. Supports selecting site(s) on the Health Monitoring page.



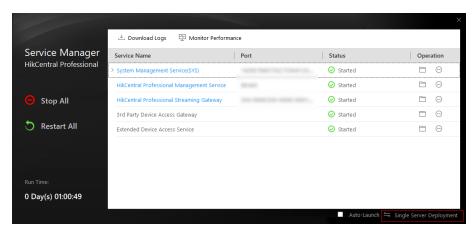
 $5. \quad \text{Supports filtering logs by total offline duration when searching online/offline logs}.$ 



- 6. Supports batch displaying status of cameras, encoding devices, and decoding devices on remote sites.
- 7. Supports dual-server deployment on the Service Manager.

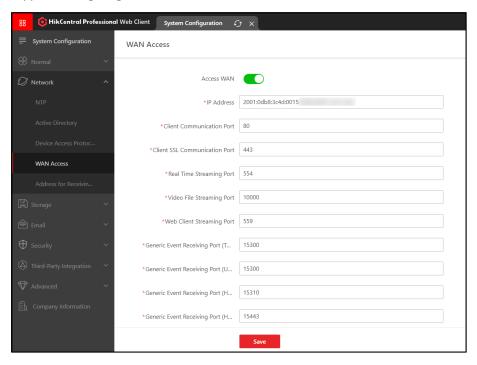


8. Supports switching between single server deployment and dual-server deployment.

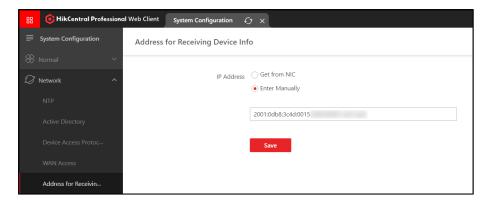


## **System Configuration**

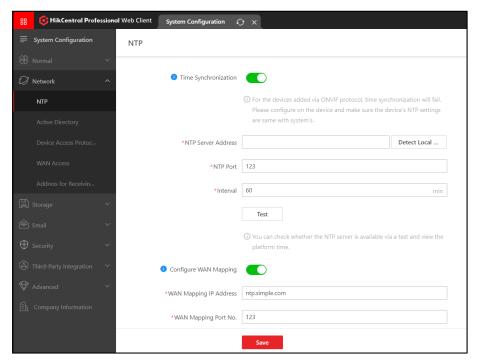
1. Supports configuring an IPv6 address for WAN access.



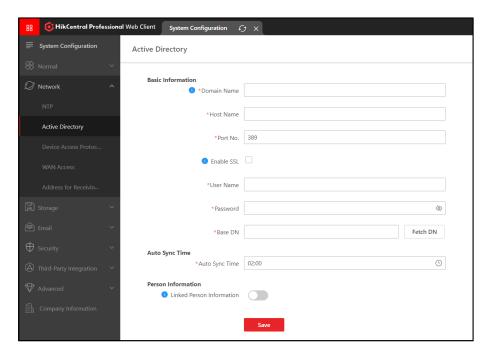
2. Supports configuring an IPv6 address for receiving the device information.



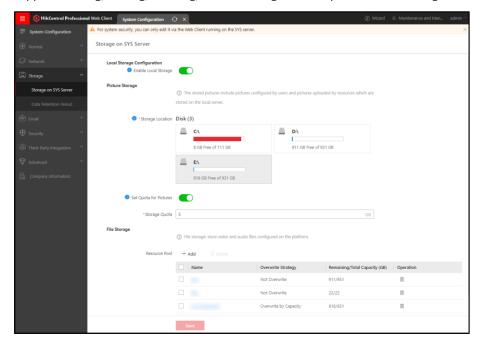
- 3. Supports detecting whether the server supports local NTP.
- 4. Supports configuring WAN mapping for the NTP server.



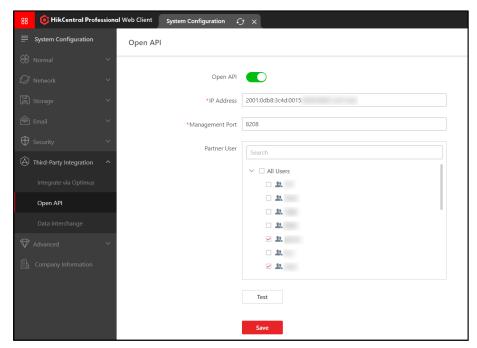
5. Supports configuring the automatic synchronization time for the AD domain.



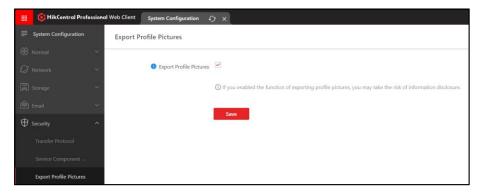
6. Supports adding, editing, deleting, and searching resource pools of local storage.



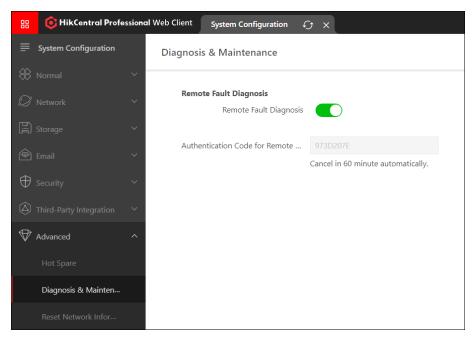
7. Supports configuring an IPv6 address for third-party integration via Open API.



8. Supports enabling or disabling the function of exporting profile pictures.

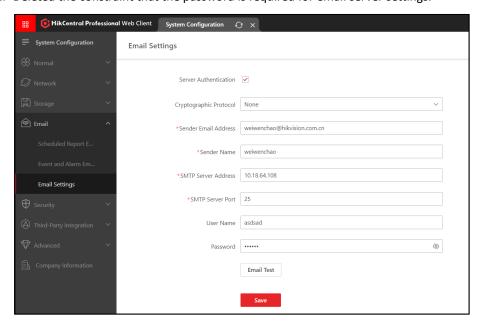


9. Supports enabling or managing remote fault diagnosis (getting the event tracking information).



10. Added database connection pools to reduce the number of database processes.

11. Deleted the constraint that the password is required for email server settings.



#### **OpenAPI**

- 1. Support searching for the information about faces by camera.
- 2. Support adding/editing/deleting a visitor's reservation records. Support searching for reservation records.
- 3. Support searching for the custom information about visitors. Support searching for the information about visitor groups and visitors' information.
- 4. Support searching for visitors' information by condition. Supports getting the information about a single visitor.
- 5. Support getting the real-time statistics of resource groups. Support getting the list of resource groups.
- 6. Added 56 alarm/event types about camera, such as loitering, people gathering, camera recording exception, wrong-way driving, and fast moving.
- 7. Added 38 alarm/event types about card swiping, such as duress alarm, access granted by employee ID and fingerprint, and access denied by employee ID and face.
- 8. Support getting the parking lot information list. Support searching the vehicle passing records of a specific parking lot and the vehicle's parking records and parking duration. Support getting the occupancy of parking spaces on specific floors and parking spaces of each type.

