

How to check the correct FW package


1. Check the platform info of your current device:


Log in the web GUI->Configuration->System->System Settings->Basic Information->Firmware Version Property, for example, below shows G3:

The screenshot shows the 'Basic Information' page in the HIKVISION web GUI. The left sidebar has 'System Settings' selected. The main content area lists various device properties:

Device Name	IP CAMERA
Device No.	88
Model	PCI-B15F6SL
Serial No.	PCI-B15F6SL20210 [REDACTED]
Firmware Version	V5.5.820 build 220520
Encoding Version	V7.3 build 210903
Web Version	V4.0.1 build 210329
Plugin Version	3.0.7.29
Number of Channels	1
Number of HDDs	0
Number of Alarm Input	0
Number of Alarm Output	0
Firmware Version Property	B-F-G3-D

2. Check the platform info of the FW package:

 **Firmware:**
IPC_G3_EN_STD_5.5.800_210628

 **Firmware:IPC_G5_EN_STD_5.7.3_22011**
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3. Choose the correct FW package for upgrade, for example, the above camera should use the G3 package.