

## Hikvision Security Advisory

Sept. 29, 2017

Dear Valued Customers and Partners:

### Reminder To Apply Known-Vulnerability Patch

Early in March 2017, Hikvision was made aware of a privilege-escalation vulnerability in certain IP cameras. [A firmware update that resolves the issue has been available on the Hikvision website since mid-March.](#)

Hikvision periodically reminds customers to update all equipment to the latest available firmware. This is an effective way to safeguard your equipment from cyberattacks and we strongly urge the owners of all vulnerable devices to immediately apply the latest firmware update.

Hikvision takes cybersecurity concerns with the utmost seriousness and takes action every day to ensure that our products are not only innovative, but also meet the highest standards of cybersecurity best practices.

Check [this link](#) to ensure that all cameras are running on the latest firmware. More information on the patched vulnerability, links to the updated firmware, and many other cybersecurity resources are available at the Hikvision Security Center. If you have questions or concerns, please contact your Hikvision representative, or contact us at [support@hikvision.com](mailto:support@hikvision.com).

Sincerely,

**Team Hikvision North America**