

The logo for Hikvision, featuring the word "HIK" in red and "VISION" in grey, both in a bold, italicized sans-serif font, followed by a registered trademark symbol.

***HIK*VISION®**

2016

How to Create a Hik-
Connect Account Using the
iVMS4500 Mobile Software

How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

- **A Hik-Connect account** is required in order to add a Hikvision device to the iVMS4500 using the Cloud P2P service.
- **A Hik-Connect P2P device**, is a device that is registered to dev.hik-connect.com using the Hik-Connect P2P service.
- **The Hik-Connect P2P service** must be enabled on the NVR, DVR or IP Camera first prior to adding to the iVMS4500 mobile app.

NOTE: Please see the how to enable the Hik-Connect P2P service guide for more information how to configure this service on a Hikvision device.

How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

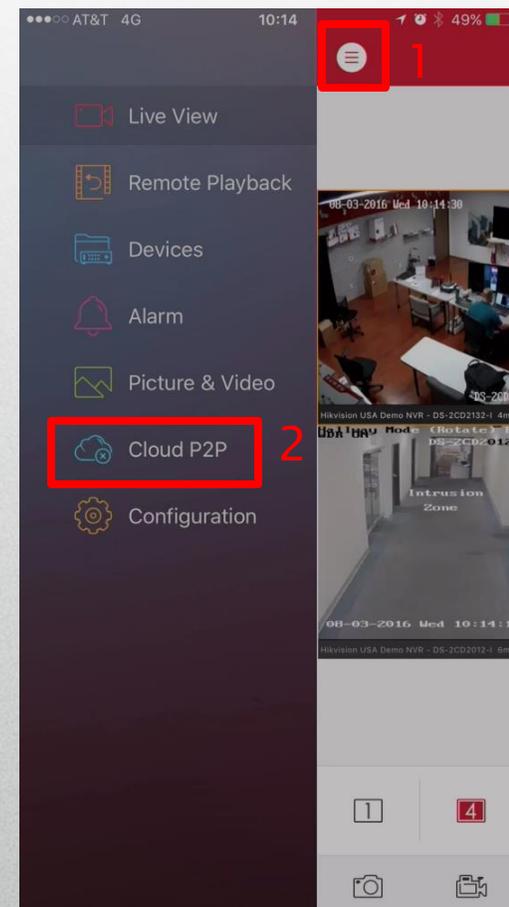
- You will need to have the iVMS4500 software downloaded and installed on your mobile device.
- You can download the app from Apple's App Store or the Google Play store, iVMS4500 Lite or iVMS4500.
- You will need a valid email address and access to that email address for verification purposes.



NOTE: The iVMS4500HD for tablets will follow similar instructions. The images and screenshots will vary from this document.

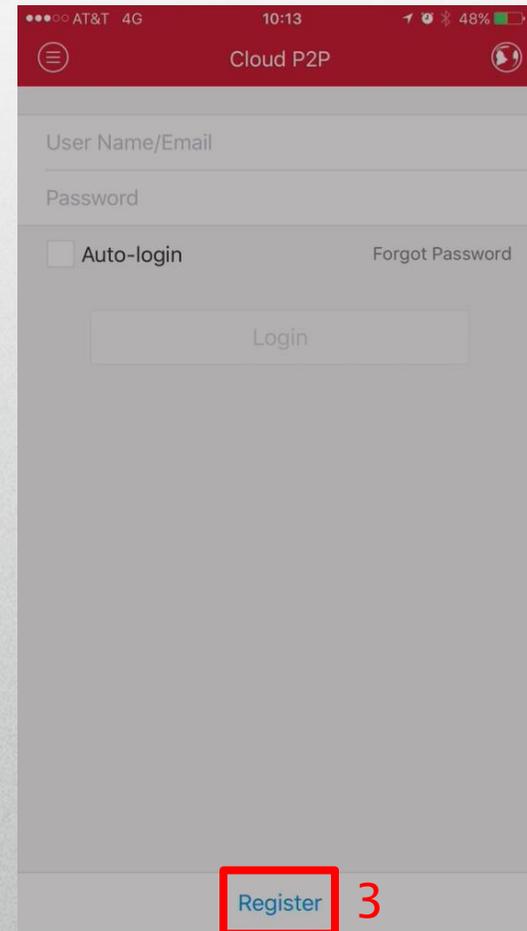
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

- To create an account or login, click on the menu icon^[1] in the upper left corner of the iVMS4500 App.
- Select the Cloud P2P^[2] option.



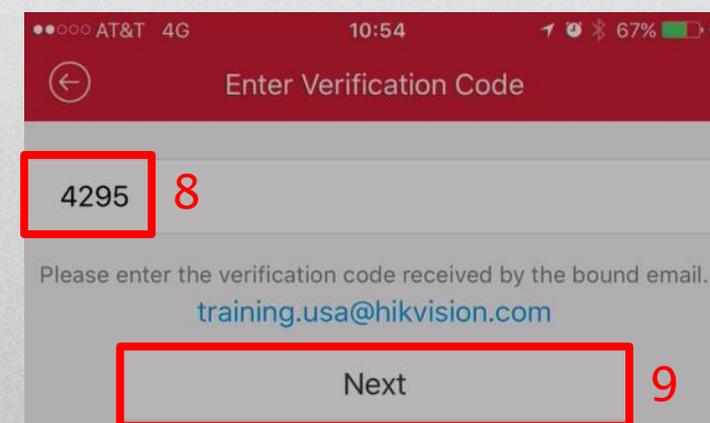
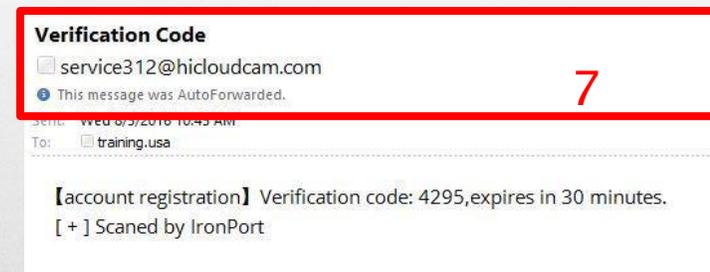
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

- To create an account, click on the Register button^[3] at the bottom of the page.
- Enter an email address^[4] and the provided verification code^[5] in the corresponding fields.
- Click on Get Verification Code^[6].



How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

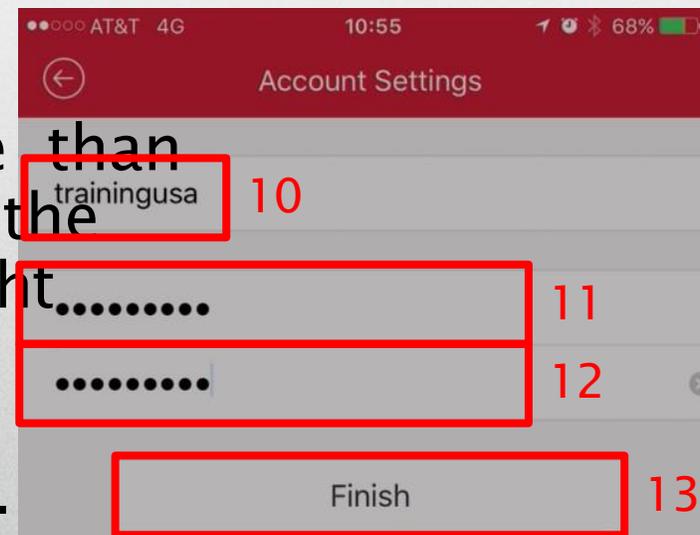
- A verification code^[7] will be sent to the registered email account.
- Input the Verification Code^[8] received via email into the iVMS4500 app.
- Then click the Next button.^[9]



NOTE: The email will come from service312@hicloudcam.com, please check your spam or junk folders if you did not receive an email within 3-5 minutes.

How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

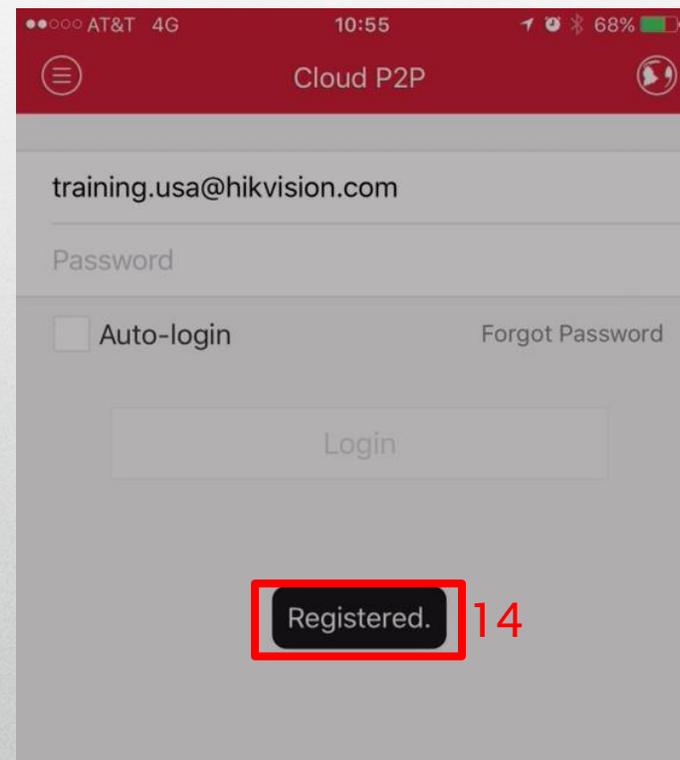
- Input a desired username.^[10]
- Input a strong password.^[11] A strong password contains more than three types of characters, and the password length is at least eight characters.
- Confirm^[12] the strong password.
- Then click the Finish button.^[13]



NOTE: The username cannot contain any spaces or special characters. Character types include upper and lower case letters, numbers and special characters.

How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

- A Registered [14] message will confirm that your Hik-Connect (Cloud P2P) account is created.
- Now you can login and add a Hik-Connect P2P device to the iVMS4500 Mobile Software.



NOTE: To add a Hik-Connect P2P device to the iVMS4500 please refer to the help section of iVMS4500 or refer to the how to add a Hik-Connect P2P Device documentation.