

Title:	DS-2CD21x2F-I(S) Screws				
Date:	02/11/2015	Version:	1.0	Pages	1
Product:	DS-2CD21x2F-I(S)				
Action Required:	Information only				

Dear Valued Hikvision Dealer Partner,

Please be advised that the new DS-2CD21x2F-I cameras are being shipped with screws that are short for use with the PC110 pendant caps. These are metric size Ø4 x 12mm or longer screws. We are receiving proper screws by air this week and stock will be upgraded immediately.

Please contact customer service team should you have any additional questions or concerns.

E-MAIL: csr@hikvisionusa.com

PHONE NUMBER: **(866)200-6690, press 1**

