

<b>Title:</b>	T-Mobile / Verizon Wireless SIM Card Acquire Guide and Setup for Solar Camera	V 1.2	<b>Date</b>	3/17/22
<b>Product:</b>	DS-2XS6A87G1-L/C32S80 – Hikvision Solar-Powered Security Camera System		<b>Page</b>	1 of 5
<b>Action Required:</b>	None, Information Only			

## T-Mobile SIM

### Methods of Acquiring

- Retail Store purchase
- Customer service phone call

### Lead Time of Each Method

**Retail Store-** lead time is instant. Stores in So. California that carry. Best Buy, Target, T-Mobile Store.  
**Customer Service Phone Call-** Receipt of SIM is 2-3 business days.

### Procedure of Activating SIM

**Retail Store-** Activate at store / Customer service phone call / online.

- **Online activation portal:** <https://prepaid-phones.t-mobile.com/prepaid-activate>  
*Note:* Choose Skip when asked for IMEI number.

**Customer Service Phone Call-** Will be pre-activated once received.

- **Customer Service Phone Number:** 1-800-T-MOBILE  
*Note:* Opt out of providing an IMEI number if requested

### Service Plan Details - Choose depending on usage

#### Monthly Billed/Prepaid Plans

- Unlimited Mobile Internet 50GB** - 4G speeds for first 50GB of data.
- Unlimited Mobile Internet 30GB** - 4G speeds for first 30GB of data.
- Unlimited Mobile Internet 10GB** - 4G speeds for first 10GB of data.

*Note:* The above service plan details on this document were copied from T-Mobile’s website, are based on the date and time it was written and are for reference purposes only. Reach out to your local carrier for accurate detailed service plan information.

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## Verizon Wireless SIM

### Methods of Acquiring

-Retail Store purchase

### Lead Time of Each Method

**Verizon Wireless Physical Store Only**- lead time is instant. **Purchase** and **Activate** at store. **Do not** purchase from any other source such as BestBuy, Walmart, Etc...

### Procedure of Activating SIM

**Retail Store**- Activate at store Verizon Wireless store

**Note:** Opt out of providing an IMEI number if requested, explain that service is for non-phone type of device, equivalent to their tablet/mobile hotspot category.

### Recommended Service Plans Types & Details-

Choose depending on usage

**Note:** Recommend using Verizon Wireless prepaid service plan with Solar camera.

**Prepaid Unlimited Mobile Data 150GB** - 4G speeds for first 50GB of data.

**Prepaid Unlimited Mobile Data 100GB** - 4G speeds for first 30GB of data.

**Prepaid Unlimited Mobile Data 25GB** - 4G speeds for first 25GB of data.

**Prepaid Unlimited Mobile Data 5GB** - 4G speeds for first 5GB of data.

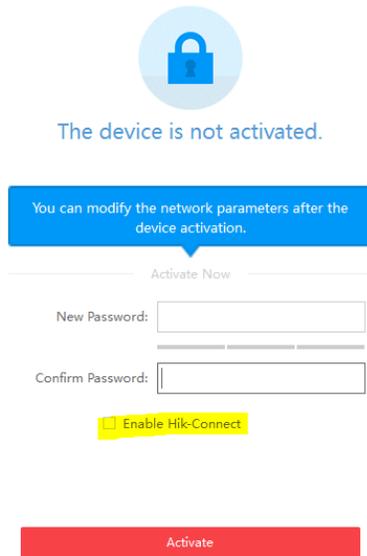
**Note:** The above service plan details on this document were copied from Verizon Wireless' website, are based on the date and time it was written and are for reference purposes only. Reach out to your local carrier for accurate detailed service plan information.

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## SIM Card Setup Steps

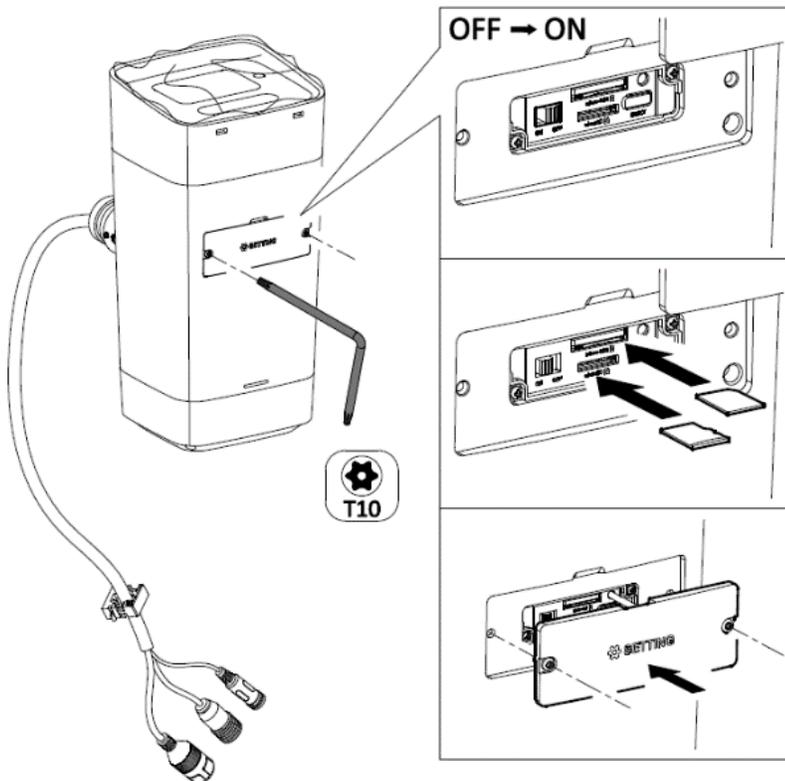
1. Connect power (either regular 12VDC or battery) and network cables to the camera
2. Insert acquired 4G SIM card
3. Turn on switch
4. Use SADP Tool on the computer to find the camera  
SADP tool download Link:  
[https://us.hikvision.com/sites/default/files/software/sadptool\\_v3.0.4.3\\_20201125.zip](https://us.hikvision.com/sites/default/files/software/sadptool_v3.0.4.3_20201125.zip)
5. Activate the camera by creating the password
6. Enable Hik-connect by creating verification code

! Activate the Device



7. If **Verizon wireless Prepaid Account**, skip to **Additional Steps for Verizon Wireless Prepaid Service** on the next page of this document. Continue to step 8 if not.
8. Scan QR code to add device into Hik-connect APP (verification code is needed)
9. Press image for live view

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Hik-Connect V4.20

## Additional Steps for Verizon Wireless Prepaid Service

1. Use SADP Tool to set the IP address of the camera.
2. Login to the camera web interface with newly created password.
3. Click on **Configuration >>> Network >>> Wireless Dial**
4. Set APN to “vzwinternet” and click **[Save]**.
5. Continue with step 8 of the **SIM Card Setup Steps** on previous page.

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The screenshot shows the Hikvision configuration interface. The top navigation bar includes 'Live View' and 'Configuration'. Under 'Configuration', there are tabs for 'TCP/IP', 'DDNS', 'Port', 'NAT', 'Wireless Dial', and 'Multicast'. The 'Wireless Dial' tab is active. On the left sidebar, 'Network' is selected, and 'Basic Settings' is highlighted. The main content area shows the 'Wireless Dial' configuration. A red box highlights the 'SIM 1' status, which is 'Connected' and shows an IP address. Below this, the 'Dial Parameters' tab is active. The 'APN' field is circled in red and contains the value 'vzwinternet'. Other fields include 'Dial Mode' (Auto), 'Network Mode' (4G), 'Offline Time' (3600 s), 'Phone', 'Access Number', 'User Name', 'Password', 'MTU' (1400), 'Pincode SIM', and 'Verification Protocol' (Auto). A red 'Save' button is at the bottom.